

Dotronix Limited Warranty

Dotronix warrants that for one (1) year from date of original purchase, it will, at its option, repair, replace or refund the purchase price of any product which it manufactured that proves defective in material or workmanship in normal use and service.

To obtain service under this Warranty, contact Dotronix Inc. at the address below, within one (1) year of original purchase, to receive a Return Material Authorization (RMA) number. Then ship the product believed to be defective, transportation prepaid, for inspection.

Dotronix shall not be responsible for unauthorized returns that do not list the RMA number and quantity returned on the outside of the shipping container (i.e. on packing list in plain view).

For products supplied without a frame (Less CRT and Printed Circuit Board Mounting), the buyer must inspect the products within ten (10) days of receipt. After ten (10) days have lapsed, there shall be no warranty coverage for broken or damaged parts, or misalignment (i.e. broken torque seals where used). The products will be packed to allow Buyer to test the unit within its packing carrier.

This Warranty applies only to goods manufactured by Dotronix Inc. Various component parts manufactured by others (such as cathode ray tubes, semiconductors, and fuses) are covered by the separate warranty of their manufacturers. Where Dotronix, Inc. warranty differs, only the warranty of the original component part manufacturer is offered. Of course, the Dotronix warranty does not apply to CRT's that are scratched, broken, burned or have imperfections in any special coatings. It also does not apply to products which have been altered, damaged, abused, or subjected to misuse, or repaired by anyone other than an authorized Dotronix repair person.

These displays require DHHS traceability under sub-part E, Section 1002.40 of the Regulations for the Administration and Enforcement of the Radiation Control for Health and Safety Act of 1968. It is the customer's responsibility to maintain records that satisfy this requirement.

THE TERMS OF THIS WARRANTY CONSTITUTES THE BUYER'S SOLE AND EXCLUSIVE REMEDY AGAINST DOTRONIX. THERE IS NO IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. UNDER NO CIRCUMSTANCE SHALL DOTRONIX BE LIABLE FOR INCIDENTAL AND CONSEQUENTIAL DAMAGES, OR IN ANY AMOUNT BEYOND THE REPLACEMENT COST OF THE ALLEGEDLY DEFECTIVE PART, REGARDLESS OF THE THEORY OF RECOVERY.

All products returned to Dotronix must include:

1. A tag or label on each unit with a description of the defect or reason for return, or identify each unit on the packing list by serial number and defect.
2. A packing list attached to the outside of the shipping container showing the Return Material Authorization Number (RMA) and the quantity returned.

Products returned that are not identified in accordance with the above procedure will be refused and returned at Buyer's expense.

To obtain a Return Material Authorization (RMA) number contact:

DOTRONIX INC.
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